



Case Management Services

Caring for a loved one with a disability can be overwhelming. The answers to these questions are as different and unique as each individual child. Pine Tree Society's Case Management team is here to help find your answers. Since we offer case management for children and adults, we provide seamless support through the transition to adulthood. Don't go it alone. Our case managers are here to help.

One of the first steps to establishing case management services is to apply for MaineCare. You can apply for MaineCare at these Maine Department of Health and Human Services locations

South Portland: 151 Jetport Boulevard
South Portland, ME
822-2000 or 1-800-482-7520
TDD 711

Biddeford: 208 Graham Street
Biddeford, ME 04005
286-2400 or 1-800-322-1919
TDD 711

Sanford: 890 Main Street,
Suite 208, Sanford, ME 04073
490-5400 or 1-800-482-0790
TDD 711

Lewiston: 200 Main Street
Lewiston, ME 04240
795-4300 or 1-800-482-7517
TDD 711

Augusta: 35 Anthony Avenue
Augusta, ME
624-8000 or (800)452-1926
TDD 711

How to apply:

1. Contact your local DHHS office. Discuss with them what program you're asking for to assure that you are provided with the correct application(s).
2. Prepare all required supporting documents that will be needed and keep copies for your own file.
3. Upon completing the required application(s) and gathering the requested documentation, the best way to apply is to go to the office in person with a completed packet.

Straight MaineCare is based on financial need. Most severe cases are assigned a MaineCare number immediately. If eligible, this coverage is free-of-charge.

Katie Beckett is disability based and will require additional information to be completed; this packet is sent to the disability determination office for review and approval. Your child will need to first be denied for Maine Care before completing the Katie Beckett process. The time line is 45 days for a decision to be made. It will require a meeting with a Goold Nurse to confirm disability. Based on income, this coverage would require a scaled monthly premium to be paid, but would provide the same coverage as straight Maine Care.

What to Bring:

- Last 4 pay stubs
- Original birth Certificate
- Financial documentation of checking and savings accounts
- Private Insurance Card
- Most importantly bring copies of any medical, educational, behavioral or diagnostic records.
- Always ask in advance if there is anything additional they may need to assure the application is complete

To find out how Pine Tree Society Case Management Services may be able to help you, please contact Julie Brennan, LMSW, Director of Case Management Services, at (207) 386-5952.